

Williamson County Oak Brook Owners Association, Inc
c/o Goodwin & Company
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4th Quarter Newsletter - 2020

Dear Oak Brook Neighbors,

Welcome to the Oak Brook Owners Association 4Q, 2020 Newsletter. The Oak Brook Board of Directors continues to work to maintain and improve our neighborhood for safety, appeal, and value.

It has been a challenging year for everyone in our community and the board would like to wish everyone a Happy Holidays and a healthier new year!

Following is our HOA 2020 year in review:

- Dog Park Improvements were completed as an Eagle Scout Project by our neighbor Vincent Teran. We want to thank him again for he and his fellow Scouts hard work in both fund raising and construction.
- Reserve Study updates were kicked off in 4Q. Results are expected in early 2021 after which the board will begin planning for projects listed below.
- A new Property Manager, Kristi Estes was assigned to Oak Brook. Kristi was introduced in our 3Q newsletter which can be found on our [website](#). Both Kristi and our new compliance driver are working hard to become familiar with our community's rules and regulations. We expect them to be fully onboard in January of '21.
- New mailbox numbers have been ordered and in process of being applied to the mailbox kiosks.
- A new bench was installed between the basketball and tennis courts to accommodate players awaiting their turn.
- The Oak Brook HOA Board of Directors continues to keep operations within budget and will end this year in the black once again.
- This year the Welcome Wagon committee delivered 26 Welcome Baskets to our new neighbors through October 9. New owners who closed after 10/9 will be visited in January.
- The Architectural Control Committee has been busy with 26 requests of which 3 were declined and 5 are pending as of this printing.
- The traffic light installation at the corner of Morgan Hill Trail and O'Connor drive continues. The county is targeting the end of January to complete the entire O'Connor Drive Signal project.
- Pool Status – due to COVID-19 the pool opening was delayed, and the pool season shortened by several weeks as new guidelines and legal issues were understood.

Projects being planned for 2021

- A covering over the bench or possibly a picnic table are being considered for the dog park.

- Repair and improvements to the path leading down to the greenbelt trail head at O'Connor and Morgan Hill Trail.
- A new water feature in front of the Oak Brook Bridge at Morgan Hill Entry.
- New roofing on mailbox kiosks to match those at the pool.
- Expanded land scaping at corner(s) of Morgan Hill Trail and O'Connor after the traffic light is completed.

2021 Pool Opening

The Board of Directors would like to open the pool as usual if possible. However, the pool opening in 2021 is dependent on the pandemic situation. The board will consider State and Local guidelines, as well as legal advice to make the decision in the March/April timeframe.

Dog Park Drinking Fountain Closed

Our doggie drinking fountain in the dog park is closed for the winter to prevent damage that can be caused by freezing weather. We expect to turn the water back on in March. Please bring your own water for your pets until then.

Board Position to Open

Director Ray Mack has announced that he will be leaving our neighborhood in 2021 which will leave an opening on the board. We are looking for volunteers who would be willing to serve the rest of Ray's term and run for the seat at the next annual meeting. Anyone interested in volunteering please contact our property manager.

Just a couple of closing reminders.

- The TownSq portal and app ([TownSq.io](https://www.townsq.io)) is your official member only tool to access your account information and to communicate with the HOA and management company (besides the phone).
- To expedite Oak Brook residents' requests and to relieve our Property Manager (Kristi Estes) from having to address common requests, a Customer Service team has been established at Goodwin & Company. Please call the customer service number (see next page) except for emergencies when Kristi should be contacted.

The next HOA Board Meeting will be held on January 11, 2021 as a zoom call. Meeting details will be available via TownSq at least 72 hours prior to the meeting.

It has been a tough year and as it closes your Board of Directors would like to wish you Happy Holidays, and a Happier and Healthier New Year.

Oak Brook HOA Board of Directors

Goodwin & Company Contact Information

Oakbrook is professionally managed by [Goodwin & Company](#). Here are the various ways you can reach our management team.

- **Customer Service Team:** Available Monday-Friday, 8:30 AM-6:30 PM by phone at 855-289-6007 or info@goodwintx.com. Live Chat is available on Goodwin's website at www.goodwintx.com.
 - **Covenant Compliance Team:** Covenant violation related inquiries or reports can be directed to compliance@goodwintx.com. To report a violation, please send an email to compliance@goodwintx.com or submit a request via the [TownSq](#) app or web portal at <https://app.townsq.io/login>.
 - **TownSq App:** Submit a request via [TownSq](#), our [website](#), and mobile application (see below).
 - **Kristi Estes, Community Manager:** By phone at 512-922-3748. Via email OBomanager@goodwintx.com. Our community manager aims to respond to homeowner inquiries within 48 hours of receipt of contact. For quicker service, please contact Goodwin's Customer Service Team or submit a request via TownSq to track the status of your issue.
- **Mobile App**



Do not forget to download our own free mobile app. Look for "[oakbrook hoa](#)" on the android play store, or "oak brook hoa" at the apple store. We currently have over 200+ app users in Oak Brook.