

**Williamson County Oak Brook Owners Association, Inc**  
c/o Goodwin & Company  
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**Call Center (855)-289-6007 fax (512) 346-4873**  
**Kristi.Estes@goodwintx.com**

## **1st Quarter Newsletter - 2021**

Dear Oak Brook Neighbors,

Welcome to the Oak Brook Owners Association 1Q, 2021 Newsletter. The Oak Brook Board of Directors continues to work to maintain and improve our neighborhood for safety, appeal, and value. Below are some highlights from community activities in the first quarter.

### **Epic Storm**

Fresh in our minds is the recent storm that brought down trees, froze pipes, and made roads hazardous to drive. We would like to thank our Landscape vendor Freshscapes for cleaning up the fallen trees from our common areas as well as limbs that fell on the streets. Aside from plant casualties, our pool pumps and equipment survived the freeze. Not so for our bathroom and outdoor shower valves and pipes. Even our new water fountain required replacement. Our property manager is working with our insurance company on our claim.

### **CC&Rs Standards Document**

The board of directors has completed a document that will help our management company and homeowners in how the board interprets the CC&Rs. The document can be reviewed on our website under "Association Documents" or by using this shortcut [link](#).

### **Architectural Control Committee Application Link**

Just a reminder that if you are planning any improvements to your property, please use this [link](#) to access the ACC Application form.

<https://office.smartwebs.com/Arc/SWForms/index.cshtml#/forms/28746EAE-25D8-EA11-810E-000C2903E046>

### **2021 Pool Opening**

The Board of Directors is currently planning to open the pool by end of April. Opening will depend on the availability of our vendors to prep the facility for opening. We plan to make the furniture available for use as well. We highly recommend that pool users bring their own cleaning and sanitation supplies as the pool use is at your own risk.

### **Seeking Nominations for Board Seats**

Director Ray Mack has announced that he will be leaving our neighborhood in 2021 which will leave an opening on the board. Marc Smith will also be up for re-election. If you are interested in running to serve on our board of directors, please contact our property manager by e-mail or through the TownSq app and provide a short summary for why you may be interesting in serving. Our annual meeting and election are being planned for May. More info will be forthcoming.

Just a couple of closing reminders.

- The TownSq portal and app ([TownSq.io](https://townsq.io)) is your official member only tool to access your account information and to communicate with the HOA and management company (besides the phone).
- To expedite Oak Brook residents' requests and to relieve our Property Manager (Kristi Estes) from having to address common requests, a Customer Service team has been established at Goodwin & Company. Please call the customer service number (see next page) except for emergencies when Kristi should be contacted.

Oak Brook HOA Board of Directors

## Goodwin & Company Contact Information

Oakbrook is professionally managed by [Goodwin & Company](#). Here are the various ways you can reach our management team.

- **Customer Service Team**: Available Monday-Friday, 8:30 AM-6:30 PM by phone at 855-289-6007 or [info@goodwintx.com](mailto:info@goodwintx.com). Live Chat is available on Goodwin's website at [www.goodwintx.com](http://www.goodwintx.com).
- **Covenant Compliance Team**: Covenant violation related inquiries or reports can be directed to [compliance@goodwintx.com](mailto:compliance@goodwintx.com). To report a violation, please send an email to [compliance@goodwintx.com](mailto:compliance@goodwintx.com) or submit a request via the [TownSq](#) app or web portal at <https://app.townsq.io/login>.
- **TownSq App**: Submit a request via [TownSq](#), our [website](#), and mobile application (see below).
- **Kristi Estes, Community Manager**: By phone at 512-922-3748. Via email [OBOManager@goodwintx.com](mailto:OBOManager@goodwintx.com). Our community manager aims to respond to homeowner inquiries within 48 hours of receipt of contact. For quicker service, please contact Goodwin's Customer Service Team or submit a request via TownSq to track the status of your issue.