

**Williamson County Oak Brook Owners Association, Inc**  
c/o Goodwin & Company  
11950 Jollyville Road, Austin, TX 78759  
**Call Center (855)-289-6007 fax (512) 346-4873**  
**Kristi.Estes@goodwintx.com**

## **4th Quarter Newsletter - 2021**

Dear Oak Brook Neighbors,

Welcome to the Oak Brook Owners Association 4Q, 2021 Newsletter. The Oak Brook Board of Directors continues to work to maintain and improve our neighborhood for safety, appeal, and value.

### **Following is our HOA 2021 year in review:**

- Architectural Control Committee – Processed over 177 applications this year with 150 approvals, 23 declined projects, and 4 pending as of this publication.
- The Welcome Wagon Committee delivered 30 baskets to new homeowners this year. Homeowners who closed in the 4<sup>th</sup> quarter of 2021 will be visited in January of '22.
- The fence around the pool was repainted.
- The Hayride was brought back this year and was a great success.
- Due to the February storm, our budget was impacted by storm cleanup, but despite these additional expenses the budget will end 2021 in the black once again.
- Marc Smith was re-elected to the board, and Rick Mason was elected as our newest board member.
- New roofing on mailbox kiosks to complement those at the pool.

### **Projects being planned for 2022:**

Due to Covid and the Winter Storm Uri, these projects intended to be completed in 2020 have been deferred until next year.

- Repair and improvements to the path leading down to the greenbelt trail head at O'Connor and Morgan Hill Trail.
- A new water feature in front of the Oak Brook Bridge at Morgan Hill Entry.
- Expanded landscaping at corner(s) of Morgan Hill Trail and O'Connor after the traffic light is completed.
- Repainting of the tubular railings along O'Connor Dr.
- Repainting of Mailbox roof support and pillars.

### **Just a couple of closing reminders:**

- The TownSq portal and app ([TownSq.io](https://www.townsq.io)) is your official member only tool to access your account information and to communicate with the HOA and management company (besides the phone).

- To expedite Oak Brook residents' requests and to relieve our Property Manager (Kristi Estes) from having to address common requests, a Customer Service team has been established at Goodwin & Company. Please call the customer service number (see below) except for emergencies when Kristi should be contacted.

The next HOA Board Meeting will be held on January 10, 2022. Meeting details will be available via TownSq at least 6 days prior to the meeting.

It has been another challenging year and as it closes, your board of directors would like to wish you Happy Holidays, and a Happier and Healthier New Year.

Oak Brook OA Board of Directors

### **Goodwin & Company Contact Information**

Oakbrook is professionally managed by [Goodwin & Company](#). Here are the various ways you can reach our management team.

- **Customer Service Team**: Available Monday-Friday, 8:30 AM-6:30 PM by phone at 855-289-6007 or [info@goodwintx.com](mailto:info@goodwintx.com). Live Chat is available on Goodwin's website at [www.goodwintx.com](http://www.goodwintx.com).
- **Covenant Compliance Team**: Covenant violation related inquiries or reports can be directed to [compliance@goodwintx.com](mailto:compliance@goodwintx.com). To report a violation, please send an email to [compliance@goodwintx.com](mailto:compliance@goodwintx.com) or submit a request via the [TownSq](#) app or web portal at <https://app.townsq.io/login>.
- **TownSq App**: Submit a request via [TownSq](#), our [website](#), and mobile application (see below).
- **Kristi Estes, Community Manager**: By phone at 512-922-3748. Via email [OBomanager@goodwintx.com](mailto:OBomanager@goodwintx.com). Our community manager aims to respond to homeowner inquiries within 48 hours of receipt of contact. For quicker service, please contact Goodwin's Customer Service Team or submit a request via TownSq to track the status of your issue.