

Williamson County Oak Brook Owners Association, Inc
c/o Goodwin Management, Inc.
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2nd Quarter Newsletter - 2020

Dear Oakbrook Neighbors,

Welcome to the Oak Brook Owners Association 2Q, 2020 Newsletter. The Oak Brook Board of Directors continues to work to maintain and improve our neighborhood for safety, appeal, and value.

Management Company Contact Changes

New contact information for Goodwin has been established as follows:

- ✓ **Customer Service Team:** Available Monday-Friday, 8:30 AM-5:30 PM. 855-289-6007 or info@goodwintx.com. Live Chat is available on Goodwin's website at www.goodwintx.com.
- ✓ **Compliance Support:** Covenant violation related inquiries can be directed to compliance@goodwintx.com or on TownSq.
- ✓ **TownSq App:** Submit a request via our web and mobile application. You can access the TownSq app via the homeowner login section of our community website.
- ✓ **Karen Vaughn, Community Manager:** By phone at (512) 852-7935 or via email at OBomanager@goodwintx.com. Karen is not averse to your reaching out to her on her cell phone (512) 507-7294, but requests those calls be during business hours, or for after hour emergencies only.

Frequently Asked Questions

A document discussing questions most often asked regarding our management company, how to submit HOA forms, account management and more is now available on our [website](#). You can access it from the button at the top right of our home-page.

Pool Opened on June 1

The pool opened on June 1st with restrictions prompted by COVID-19 regarding furniture use (bring your own chairs), social distancing, etc. We hope to be able to bring out the furniture as soon as practical. See our [website](#) for more info.

Lock car doors to prevent theft.

There were several thefts reported from cars in the neighborhood. Most of these thefts were from cars/trucks left unlocked. It is recommended that you lock your vehicles to prevent the temptation and subsequent loss.

Dog Park Improvements – Eagle Scout Project

One of our neighborhood Boy Scouts has requested to make some improvements to our dog park as his Eagle Scout Project. The board will review his plans when ready and will provide an update in our next newsletter.

Bulk Trash Pick-Up Rescheduled

Fern Bluff MUD has scheduled a bulk trash pick-up for Oak Brook on July 25. Please see the Fern Bluff Website under “[Latest News](#)” for details. Anyone who might want to chair a neighborhood garage sale the week before is welcome to do so. Funding from the HOA can be requested for signs and ads for such a neighborhood wide event.

Hydrant Flushing

Have you ever questioned why our fire hydrants are flushed? There is a good reason, and should you wish to know, please visit the Fern Bluffs Frequently Asked Questions page of their website, item #5. <https://fernbluffmud.org/utilities/frequently-asked-questions/>.

Oak Brook Website and Mobile App

Please remember to visit our website at www.oakbrookroundrock.com for announcements, our calendar of events, general information, and various forms such as: Maintenance Requests, Deed Violation Reports, Architectural Approval Request, and Contact forms.



Also, if not already done, visit your Android Play Store (oakbrook hoa) or the Apple Store (oak brook hoa) to download our free Oak Brook HOA mobile app.

In Closing, the next scheduled board meeting is July 13, at 6:45PM. Due to the current actions to mitigate this pandemic we will conduct a virtual (on-line) meeting. Please check our website or mobile app for updates. An e-mail will be sent out the Friday prior to the meeting with information on how to join the meeting.

Oak Brook HOA Board of Directors